

In-Person Service FAQ

How Can I Reserve a Spot For Our In-person Services at Oak Hills Church?

The State of Minnesota guidelines for churches include the use of reservations to ensure that worship attendance stays within levels that maintain social distancing. Along with helping us reopen at a responsible pace, reservations allow us to conduct contact tracing, if needed.

- Reservations are required for each week you would like to attend. Go online, reserve the number of seats, and sign up with those whom you are comfortable sharing seating. Children are welcome!
- To allow for social distancing, your seats will be assigned. You will receive an email on Friday with your reservation including row and section.

What Happens Once I Arrive?

- Go to the North Door with your reservation. Seating will begin 15 minutes before the service begins.
- Masks are required in the building and throughout the service. One will be provided if needed.
- Please observe 6 foot social distancing at all times.
- Our staff and volunteers will guide you through a contactless experience.

How Will I Participate in Worship?

We are adhering to all Minnesota State guidelines for a house of worship.

<https://www.health.state.mn.us/diseases/coronavirus/guidefaith.pdf>

- Masks are required for anyone 5 years or older and strongly encouraged for those ages 2-5 years.
- Maintain 6 foot distancing throughout the building.
- Those on stage will not be wearing masks, but will be at least 12 feet away from the congregation.
- Programs will not be distributed. Please check our website for the most up-to-date information.
- Following the service, ushers will dismiss rows one at a time, back to front.
- You are welcome to **socialize** with others **outdoors** after the service. In order to ensure the safety and comfort of all who are attending, please do not congregate indoors.

Is Family Life Programming Available?

Family Life Programming is now available at our in-person services for ages 2yrs to 5th grade. Nursery for ages 0-2yrs is available at our 9:30a service only. Reservations are required and can be found on the In-Person Sunday Services events online. We will continue our online services as well. Please check out the Oak Hills Family Life Facebook page or the Family Life page on our website for more information.

What Safety Precautions Is Oak Hills Church Taking?

- We are deep cleaning after each event with high-contact surfaces being sanitized more frequently.
- Staff and volunteers are wearing masks. Hand sanitizer stations are placed throughout the building.
- No coffee or water is being served at our services.
- The auditorium's air ventilation is always running; per recommendations, we have increased the outdoor air flow coming into the building and scheduled the air ventilation system to run in all spaces where people are scheduled to be.

****If you or someone in your household is feeling unwell, please contact services@oakhillschurch.net to cancel your reservation and do not attend in-person service. If you test positive for COVID-19 after attending an in-person service, please email services@oakhillschurch.net to let us know. We will do our best to respect privacy and anonymity when notifying others of possible exposure.**